

Attachment 6

Intern: Cornacchia Lorenzo



Supervisors interview (Assembly Shop)

Topic: the automation of the Upstream Check

Surveys needed: 10

Interview duration: 15 minutes

Ute:

Age:

Years in FCA:

- 1) Do you think that the current Upstream Process could be improved? How?

- 2) What do you think is more important between communication effectiveness, collaboration and control within a team?

(Explain the innovation)

3) Do you think this automation is useful to improve the team supervision and control? How?

4) Do you think this automation is useful to improve the collaboration within the team? How?

5) Do you suggest some improvements to the solution adopted?

6) How does your role and that of the Team Leader change/improve with this innovation?

7) Out of the Process Recall, do you think that this tool can help you even in case of “not official” Upstream Check*?

** so when there are no three abnormalities in the biorhythm, five in the turn or priority one.*



Team Leaders interview (Assembly Shop)

Topic: the automation of the Upstream Check

Surveys needed: 30

Interview duration: 15 minutes

Ute:

Age:

Years in FCA:

- 1) Do you think that the Upstream Process could be improved? How?

- 2) With the current system how do you manage communication problems with the other actors in the Upstream Check?

(Explain the innovation)

- 3) Which are, in your opinion, the three top benefits that this project can generate for your job?

- 4) Do you believe this innovation can generate benefits in terms of time saving and communication efficiency?

- 5) Do you suggest some improvements to the solution adopted?

- 6) Which mobile terminal do you think is appropriate to implement this innovation?
