

Attachment 6

Intern: Cornacchia Lorenzo



Supervisors interview (Assembly Shop)

Topic: the automation of the Upstream Check

Surveys needed: 10

Interview duration: 15 minutes

Ute:

Age:

Years in FCA:

- 1) Do you think that the current Upstream Process could be improved? How?

- 2) What do you think is more important between communication effectiveness, collaboration and control within a team?

(Explain the innovation)

- 3) Do you think this automation is useful to improve the team supervision and control? How?

- 4) Do you think this automation is useful to improve the collaboration within the team? How?

- 5) Do you suggest some improvements to the solution adopted?

- 6) How does your role and that of the Team Leader change/improve with this innovation?

- 7) Out of the Process Recall, do you think that this tool can help you even in case of “not official” Upstream Check*?

** so when there are no three abnormalities in the biorhythm, five in the turn or priority one.*



Team Leaders interview (Assembly Shop)

Topic: the automation of the Upstream Check

Surveys needed: 30

Interview duration: 15 minutes

Ute:

Age:

Years in FCA:

- 1) Do you think that the Upstream Process could be improved? How?

- 2) With the current system how do you manage communication problems with the other actors in the Upstream Check?

(Explain the innovation)

- 3) Which are, in your opinion, the three top benefits that this project can generate for your job?

- 4) Do you believe this innovation can generate benefits in terms of time saving and communication efficiency?

- 5) Do you suggest some improvements to the solution adopted?

- 6) Which mobile terminal do you think is appropriate to implement this innovation?
