HEALTHCARE SYSTEM STAKEHOLDERS' MAP

Che Kemeng S301537
Zhang Jianning S297771

Information flow
Flow of items
Money flow
Flow of personnel

Others
External Stakeholders

Healthcare device suppliers

Local government

Healthcare insurance organization
- Government agency type
- Independently operated

Social insurance centre

Municipal finance bureau

Municipal development and reform commission

City emergency management agency

Other relevant government departments

Human resources and social security bureau

Other instituitions
Surrounding Stakeholders

Government healthcare administrations
- Municipal healthcare commission
- Market supervision authority
- Health and wellness talent centre
- Municipal centre for disease control and prevention
- Healthcare security bureau

Public hospitals
Internal Stakeholders

General hospital
Specialist hospital
Chinese healthcare hospital

Doctors
physician assistant, resident attending physician, associate physician chief physician

Nurses
head nurses, charge nurses, caregivers, etc.

Logistics support staff — cleaners, cooks, maintenance workers, etc.

Administrators — directors, vice-directors, heads of departments, etc.

Technical staff — healthcare imaging technologists, laboratory technicians, etc.

Private hospitals

Private clinic
- Dental clinic
- Massage clinic
- Chinese healthcare clinic

Patient
- in-patient
- out-patients

Patient's family

Nursing service company

Pharmacy

Drugstore

Healthcare device industry association

Trade association
- Physicians' association

Research and educational institutions
- Affiliated university of medicine and science

Community healthcare service centre

News media

Charity
- Charitable foundation
- Red cross foundation

Community