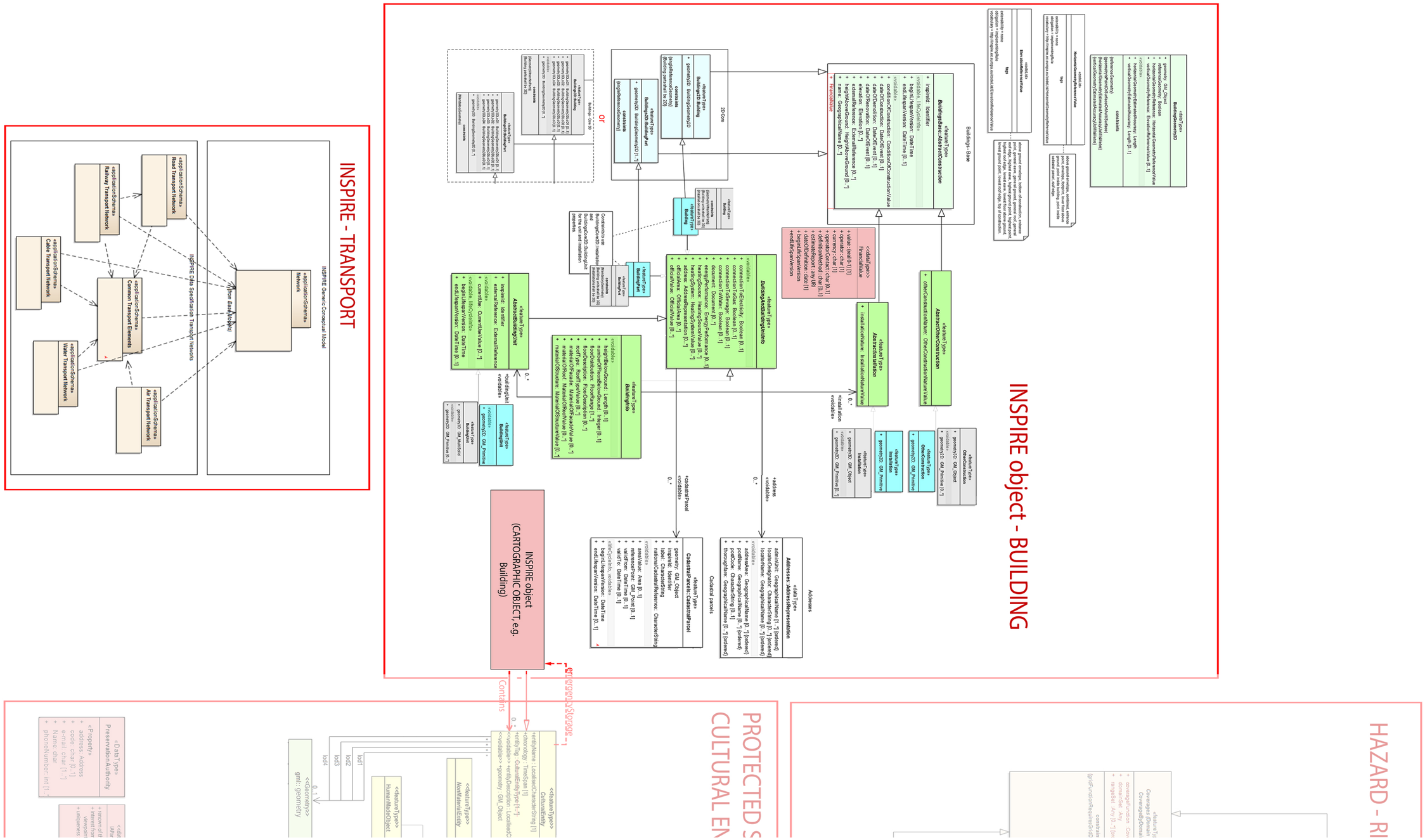MODELLO UML CONCETTUALE DELL' EID DI RESCULT