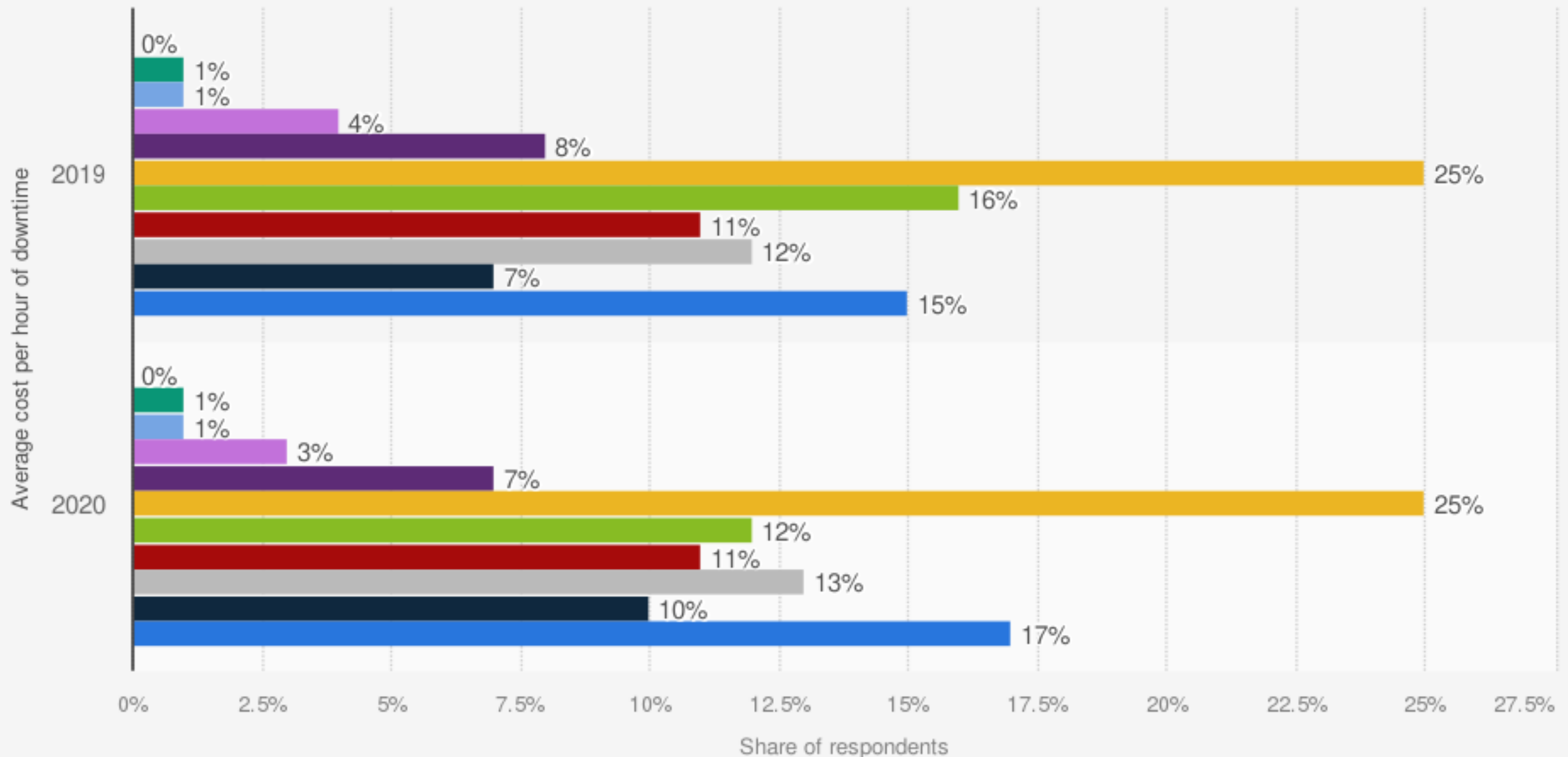


Average cost per hour of enterprise server downtime worldwide in 2019



- >\$5M
- \$2M to \$5M
- \$1M to \$2M
- \$501,000 to \$1M
- \$401,000 to \$500,000
- \$301,000 to \$400,000
- \$201,000 to \$300,000
- \$101,000 to \$200,000
- \$50,000 to \$100,000
- \$10,000 to \$50,000
- Up to \$10,000

Sources
ITIC; IBM
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Additional Information:

Worldwide; ITIC; 2018 to 2020; 1,200 respondents; companies of all sizes and across 40 verticals